

Bid Information – Technical Specifications: Internet Access

Supplier Information:

Bid Notes (RFP Introduction):

Spring Independent School District (SISD) is requesting bids for the purchase of internet access as per specifications and conditions within this request. Bidders who respond to this bid request must be willing to provide internet access based on the E-Rate Program set up by the Federal Communications Commission (FCC). SISD requests utilization of the Billed Entity Applicant Reimbursement (BEAR) method of payment, Bidders will accept full payment for contracted services from SISD and the school district will file Form 472 with USAC requesting reimbursement for qualified services provided. Should you have any questions regarding the E-Rate program, please contact the Schools and Libraries Division (SLD) at 1-888-203-8100, or through their website at <http://www.usac.org/sl> .

Additionally, potential bidders must have submitted an annual FCC Form 473 Service Provider Annual Certification (SPAC) to the fund administrator and must have a “Service Provider Identification Number” (SPIN), which may be obtained from the Universal Services Administrative Company (USAC) at their website <http://www.universalservice.org/sl/providers/step01/> . Proposal will be disqualified and not evaluated if the bidder fails to provide a Service Provider Identification Number (SPIN) by the deadline for bid submission.

All contracts awarded will be contingent upon E-rate funding and final board approval. SISD reserves the right to terminate all or part of the contract due to non-appropriation of funds.

SISD is seeking 25 Gb/s internet access – Scalable up to 50 Gbps

The following is expected of all bidders:

- One year and three-year scalable contract pricing. The winning bidder should include a contract that identifies the price and associated bandwidth that we can upgrade to during the term of the contract. To keep in compliance with E-rate rules, those bandwidth levels and costs must be included in the contract.
- Any non-recurring charges shall be itemized separately.
- Any special equipment needed to provide service shall be provided by the bidder.
- Include option and pricing for upgrading to BGP with full internet routes during the contract.

DISQUALIFICATION FACTOR: Any and all installation charges must be identified on your bid. If you submit a bid indicating that installation charges may apply without listing those charges, we will consider your bid incomplete and disqualify your bid.

Service terminating address is 16717 Ella Blvd, Houston 77090.

Service ready for customer use July 1, 2024.

Technical Specifications:

- Vendor must include pricing for a leased switch/router to be provided to Spring ISD to provide connectivity to the vendor's internet connection. That device must be capable of handling the bandwidth that the vendor is providing for the connection.
- Provide 25 GB Internet Service
- **SISD is seeking 25 Gb/s internet access**
- Service should support IPv4 / IPv6 dual stack implementation. It is the intention of Spring ISD to utilize IPv4 addressing schemas; however, the response should contain information on the available support for IPv6.
- Allocation of a contiguous /24 CIDR block of public IPv4 addresses
- Provide a password protected web-portal for retrieving current and historical network traffic information.
- Allow for BGP Multihoming
- Provide for full BGP Internet Route advertising
- Provide 24/7 technical support helpdesk and service.
- Provide Technical support 24X7X365 for all internet service-related inquiries.
- Provide an escalation procedure or process for timely incident mitigation.
- Provide any maintenance notification procedures to be no less than 48-hours prior to a non-service impacting scheduled maintenance and no less than 7 days prior to any service impacting scheduled maintenance. No schedule maintenance will be done during normal business hours as determined by SISD. Emergency maintenance will be performed with estimated times to completion and incremental updates occurring each hour until the service is restored.

Bid Activities:

Bid Messages:

Bid Attachments:

Bid Attributes:

Use district boilerplate

Line Items:

Evaluation Criteria:

1. Price of Eligible Goods and Services
 - a. Price for monthly and one-time costs, including long term costs to the district.

2. Service History
 - a. Historical experience with Spring ISD.
3. Expertise of Company
 - a. Vendor has technical ability to deliver product / services.
 - b. Vendor has resources to deliver product / services.
4. Completeness of Bid / Understanding of Needs
 - a. Vendor has responded to all items indicated in bid.
 - b. Vendor has demonstrated a full understanding of bid requirements.
5. Location of Company
 - a. Location within the State of Texas.
 - b. Location within the Houston area.